Industry Acronyms

| Acronym | Full Name | What is this? |
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| AA | NZ Automobile | The Automobile Association (AA) is an organisation that offers |
| | Association | motoring advice, insurance, finance, maps and travel guides. |
| | | It's regarded as the leading advocate for New Zealand |
| | | motorists and their interest. |
| | | Website: www.aa.co.nz |
| AIAL | Auckland | New Zealand's major airline hub for international and |
| | International Airport | domestic air transport. |
| | Limited | |
| AIME | The Asia-Pacific | A tradeshow hosted in Australia for suppliers and buyers in the |
| | Incentives and | business events industry from Australia, Asia-Pacific and the |
| | Meetings Expo | rest of the globe to connect and do business. |
| ATEC | Australian Tourism | The Australian Tourism Export Council (ATEC) is the peak |
| | Export Council | industry body representing Australia's \$30 billion tourism |
| | | export sector. |
| ATTTO | Aviation, Tourism | Helping produce a workforce with nationally recognised |
| | and Travel Training | qualifications who contribute to greater productivity and |
| | Organisation has | profitability for the service industry. ServiceIQ sets standards, |
| | now transformed | develops qualifications and arranges training for the service |
| | into Service IQ | industry in the accommodation, aviation, bars and restaurants, |
| | | cafés, clubs, food services, museums, quick service restaurants, |
| | | retail, tourism, travel and wholesale sectors of the service |
| | | industry. |
| ввн | Budget Backpackers | The leading backpackers and hostels budget accommodation |
| | & Hostels | network. |
| | Association | |
| BBNZ | Bed & Breakfast | The Bed & Breakfast Association of New Zealand is a national |
| | Association of New | organisation promoting quality hosted accommodation, whose |
| | Zealand | members welcome visitors into their regularly inspected and |
| | | assessed homes and properties. Membership is open to all |
| | | New Zealand based providers of personally hosted bed and |
| | | breakfast accommodation to paying guests, either in their own |
| | | home, or in a self-contained unit on, or immediately adjacent |
| | | to their property, and who meet the association's membership |
| | | criteria. |
| CAA | Civil Aviation | The agency that oversees aviation safety and the rules |
| | Authority | underpinning it, led by the Director of Civil Aviation. |
| CAS | Convention Activity | The CAS monitors and benchmarks the performance of more |
| | Survey | than 300 professional conferencing and meeting venues in NZ. |
| | | The CAS is the 'supply-side' component of the Convention |
| | | Research Programme. |
| CDS | Convention Delegate | The CDS collects expenditure and length of stay data from |
| | Survey | multi-day convention delegates through an online survey. The |
| | | CDS is the 'demand-side' component of the Convention |
| | | Research Programme. |
| CIAL | Christchurch | Christchurch's main port for airline transportation. |
| | International Airport | |
| CINZ | Conventions & | A not-for-profit organisation within the convention and |
| | Incentives New | incentive industry of NZ marketing and promoting business |
| | Zealand | events tourism. |
| | | |

| CJBA | Commercial Jet | A membership based commercial jet boating association. |
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| СММ | Boats Association Certification in Meeting Management | MPI's Global CMM program is the first university-supported global professional designation for senior-level meeting professionals which focuses on management issues that are |
| СТU | Council of Trade Unions | critical to advancement in the meeting industry. The New Zealand Council of Trade Unions brings together over 350,000 New Zealand union members in 40 affiliated unions. CTU are the united voice for working people and their families in New Zealand. |
| DMAI | Destination Marketing Association International | DMAI is the global trade association for official destination marketing organizations (DMOs). It protects and advances the success of destination marketing worldwide. |
| DMC | Destination Management Company | A professional services company possessing extensive local knowledge, expertise and resources, specializing in the design and implementation of events, activities, tours, transportation and program logistics. |
| DOC | Department of Conservation | The Department of Conservation (DOC) provides information about the protection of New Zealand's natural and historic heritage, how and where you can enjoy public conservation places and how to get involved in conservation. Website: www.doc.govt.nz |
| EEAA | Exhibition & Event Association of Australia | The Exhibition and Event Association of Australasia (EEAA) is an association for the exhibition and event industry in Australia and New Zealand, representing all aspects of the exhibition and event industry. |
| EIBTM | European Incentive Business Travel & Meetings | Organized by Reed Travel Exhibitions (RTE), EIBTM is the annual global exhibition for the incentive, business travel and meetings industry. |
| FIT | Free Independent Traveller | Visitors to New Zealand that travel around on their own (as opposed to a coach tour, etc.) |
| HANZ | Hospitality Association New Zealand | Hospitality New Zealand is the voice of the hospitality industry, representing over 2400 hospitality businesses |
| HAPNZ | Holiday Accommodation Parks of New Zealand | Holiday Parks in New Zealand offer a wide variety of accommodation options from camping sites through to self-contained motels and cabins. They are well known as providing the iconic New Zealand holiday experience. Website: www.holidayparks.co.nz |
| HSI | Hospitality Standards Institute | HIS is the ITO or Industry Training Organisation for the Hospitality Industry. HIS works with industry stakeholders to provide flexible learning pathways and national qualifications for the hospitality industry in New Zealand. HIS aims to ensure the industry is constantly supplied with quality staff, in order to set the standard for a consistent, professional hospitality experience across New Zealand. |
| IACVB | International Association of Convention and Visitors Bureaux | |
| IAPCO | International Association of Professional Congress Organisers | IAPCO is committed to raising standards of service among its members and other sectors of the meetings industry by means of continuing education and interaction with other professionals. |

| ICCA | International | ICCA represents the main specialists in organising, transporting |
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| | Congress and | and accommodating international meetings and events. |
| | Conference | |
| IMEX | Association | The Worldwide Exhibition for Incentive Travel, Meetings & |
| IIVIEX | | Events |
| ISES | International Special | ISES provides help for special events professionals to produce |
| | Events Society | outstanding results for clients while establishing positive |
| : CITE | : CITE Visites Control | working relationships with other event colleagues. |
| i-SITE | i-SITE Visitor Centre | There are 95 i-SITE Visitor Centres nationwide that provide information and booking facilities that vary according to the |
| | | size of the centre. Tourism New Zealand work with the i-SITE |
| | | network on their marketing, incorporating information into |
| | | brochures and assisting in producing a comprehensive New |
| | | Zealand map. |
| ITO | Inhammal Tarm | Website: www.purenz.com/vins |
| ITO | Inbound Tour Operator | An individual or organization that provides travel services for visiting individuals. |
| ITO | Industry Training | A body recognised under the Industry Training Act 1992 as |
| | Organisation | having responsibility for setting standards and arranging the |
| | | delivery of industry training for the sector it represents. |
| MANZ | Motel Association of | MANZ is the national trade association representing motels in |
| | New Zealand | New Zealand. |
| MBIE | Ministry of Business, | Website: www.nzmotels.co.nz The Ministry of Business, Innovation and Employment (MBIE) |
| IVIDIL | Innovation and | plays a central role in shaping and delivering a strong New |
| | Employment | Zealand economy. They are involved in developing and |
| | | delivering policy, services, advice and regulation to support |
| | | business growth and the prosperity and wellbeing of all New |
| MEA | Meetings & Events | Zealanders. MEA is a national, independent not for profit organisation |
| IVILA | Australia | dedicated to servicing the needs of the meetings & events |
| | | industry and promoting professionalism and excellence in all |
| | | aspects of meetings and event management. |
| MPI | Meetings | MPI is the global authority and resource for the meeting |
| | Professionals International | industry. It has almost 19,000 members in 60 countries. |
| MRTO | Maori Regional | MRTO is the term used to broadly describe these Maori |
| MRIO | Tourism | Tourism groups. The term was used in the development of the |
| | Organisation | National Tourism Strategy 2001. These Maori networking |
| | | groups are diverse, some are iwi based, others sit alongside |
| | | existing RTO's and macro regional alliances but the majority |
| | | exist to build capacity, encourage networking and the |
| | | formation of relationships with key industry networks. There are 8 known MRTO's in New Zealand with others developing. |
| | | Examples include: Te Whanau o Tai Kokerau, Maori in Tourism |
| | | Rotorua, Te Ara a Maui, Tourism Ngati Porou, Maunga Tu |
| | | Maunga Ora, New Zealand Maori Tourism Association (Central |
| NZAED | New Zealand | North Island). |
| NZAEP | Association of Event | The NZAEP is a voluntary organisation incorporated under the Incorporated Societies Act 1908 on 12 September 2005 with |
| | Planning | the purpose of being the industry association for event |
| | Professionals | professionals in New Zealand. NZAEP's founding principle is to |
| | | bring professionals together to focus on the industry as a |
| | | whole and to act as a voice for that industry and its members. |

| NZICC | NZ International Convention Centre | Proposed new International Convention Centre to be built in Auckland. |
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| NZLA | New Zealand Lodges Association | The association for 5 star Luxury Lodge accommodation throughout New Zealand. |
| NZPHGA | New Zealand Professional Hunting Guides Association | The NZPHGA is a voluntary organisation of commercial hunting guides operating primarily in New Zealand, dedicated to providing a professional and safe experience for local and visiting hunters. |
| NZTE | New Zealand Trade and Enterprise | New Zealand Trade and Enterprise (NZTE) is the Government's national economic development agency. NZTE has a long term vision of working with education institutions, Tourism New Zealand, Education New Zealand and other partners to maximise the economic benefits of the international education sector. Website: www.nzte.govt.nz |
| PATA | Pacific Asia Travel Association | The Pacific Asia Travel Association (PATA) is the recognised authority on Pacific Asia Travel and Tourism. PATA provides marketing, research and educational opportunities to a membership of government tourist offices, airlines, hotels, travel agencies, tour operators and related companies. PATA's mission is to enhance the growth, value and quality of Pacific Asia Travel and Tourism for the benefit of its membership. Website: www.pata.org |
| PCO | Professional Conference Organiser | Professional Conference Organisers (PCOs) specialise in managing conferences and events on a full-time basis. Conference and event management is their core business activity rather than a secondary service. |
| RTO | Regional Tourism Organisation | New Zealand is divided into 28 Regional Tourism Organisations responsible for the marketing of their region internationally and domestically. They have representatives from local and regional government, local tourism and business interests and community groups. RTO's are valuable partners in the marketing of New Zealand both domestically and offshore. |
| RTONZ | Regional Tourism Organisations New Zealand | RTONZ represents the interests of the RTO's nationally. As the peak body RTONZ aims to encourage better coordination, as well as ensuring collective RTO's are engaged and consulted with on issues critical to the development of the regional tourism sector In New Zealand. Website: www.rtonz.org.nz |
| SITE | Society of Incentive & Travel Executives | SITE is a worldwide organization of business professionals dedicated to the recognition and development of motivational and performance improvement. SITE is the only international, not-for-profit, professional association devoted to the pursuit of excellence in incentives. |
| SKOANZ | Sea Kayaker Operators Association of New Zealand | The Sea Kayaker Operators Association of New Zealand (SKOANZ) is a voluntary membership organisation that aims to promote the interests of sea kayak operators and the development of sea kayaking skills and standards within the industry. Website: www.nzsouth.co.nz/seakayak/aboutskoanz |
| SME | Small Medium Enterprise | SME's are made up of enterprises which employ fewer than 250 persons and which have an annual turnover not exceeding a certain amount. |

| TA | Tourism Australia | Tourism Australia is the Australian Government agency responsible for attracting international visitors to Australia, both for leisure and business events. |
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| TAANZ | Travel Agents | TAANZ represents New Zealand travel agents, retail and |
| | Association of New | wholesale, inbound and outbound. It has a code of ethics and a |
| | Zealand | bonding system for members which protects the public against |
| | | business failure. Website: www.taanz.org.nz |
| TECNZ | Tourism Export | The Tourism Export Council of New Zealand (TECNZ)- formerly |
| | Council New Zealand | IOTC- is a trade association that represents the interest of the |
| | | New Zealand inbound tourism industry. Its membership |
| | | includes inbound tour operators (Full members) and |
| | | attraction, activity, accommodation and transport suppliers |
| | | (Allied members). Today, it's Full and Allied Members |
| | | collectively handle most of New Zealand's visitor arrivals. |
| | | TECNZ are the inbound tour operators at the sharp end of the |
| | | marketplace, claiming they carry 50% of the holiday arrivals to |
| | | New Zealand. |
| | | Website: www.ITOC.org.nz |
| TIA | Tourism Industry | The Tourism Industry Association is New Zealand's main |
| | Association of New | tourism industry association. A number of other industry |
| | Zealand | associations are divisions of TIANZ. Website: www.tianz.org.nz |
| TNZ | Tourism New | Tourism New Zealand is the organisation responsible for |
| | Zealand | marketing New Zealand to the world as a tourist destination. |
| TRENZ | | An annual tradeshow held in New Zealand that showcases |
| | | some of New Zealand's leading providers of visitor |
| | | accommodation, transport, activities and attractions. |
| TTF | Tourism & Transport | TTF Australia is the peak industry group for the tourism, |
| | Forum | transport and infrastructure sectors. |
| YHA | Youth Hostels | YHA New Zealand is an award winning network of backpacker |
| | Association | hostel accommodation with 45 locations over the North and |
| | | South Islands of New Zealand. |

This list is by no means comprehensive and continues to be updated. $\ensuremath{\mathsf{E\&OE}}$